

[Assisted Living Registry](#)
Inspection Summary

Inspection #: 00002913

Name of Residence: One Life Recovery Society – B side

Address: 491B 7th St, Nanaimo BC V9R 1E6

Legal Name of Registrant (Operator): One Life Recovery Services Inc.

Date of Inspection: April 21, 2026

Purpose of Inspection: Compliance monitoring

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- **Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- **Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- **Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- **Compliance Monitoring Inspection:** A thorough on-site review of the operator’s operations and compliance with the requirements of the Act and Regulation.
- **Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: Monitor that the operator completes corrective actions by the due date and conduct a follow up inspection.

A follow up site inspection was conducted by Registry staff on June 5, 2026.

Corrections due date: May 31, 2026

Date of non - compliance April 21, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 17(1)(c): Physical requirements: Bathroom exhaust fans require cleaning, and multiple lightbulbs throughout the premise are not functioning.	Clean all bathroom exhaust fans to ensure proper ventilation. Replace all non-functioning lightbulbs throughout the premises. Implement a monthly maintenance checklist for lighting and ventilation systems. Provide employee refresher training on expectations and responsibilities.	May 28, 2026
Section 21(1)(a): Employee plan: Employees were observed not carrying out assigned duties in accordance with the established plan.	Review the employee plan with all staff and clarify assigned duties. Implement supervision or spot-checks to ensure compliance.	June 24, 2026



Date of non - compliance April 21, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
<u>Section 26(1): Emergency preparedness:</u> Diagram showing the location of emergency exits is not posted.	Post emergency exit diagrams in all required areas.	June 5, 2026
<u>Section 26(4)(a)(ii): Emergency measures:</u> Smoke detector missing in upstairs unit on the B side.	Install a functioning smoke detector in the upstairs B-side unit. Conduct monthly checks of all fire safety equipment and document results.	April 27, 2026
<u>Section 26(5): Emergency measures:</u> Fire and emergency drills were not conducted as required.	Conduct required fire and emergency drills immediately. Develop a drill schedule (minimum frequency per Regulation). Maintain written records of all drills.	April 27, 2026
<u>Section 27(1): First aid:</u> The residence has no employees with up to date first aid and CPR certification.	Enroll designated employees in approved First Aid & CPR training. Complete a tracking document to monitor employee credentials and expiry dates of certifications.	May 21, 2026
<u>Section 34(1): Implementation of personal service plan:</u> Personal services plans are not being implemented.	Review each resident's personal service plan with staff. Ensure services are delivered as outlined. Document implementation and update plans as needed.	June 25, 2026
<u>Section 36(1): Rights of residents:</u> Required posting of residents' rights was not observed to be posted within the residence.	Post the required Residents' Rights document in a visible common area. Provide employee refresher training on expectations and responsibilities.	April 27, 2026
<u>Section 48(4)(b): Tobacco, vapour products and cannabis:</u> Ashtray observed not to be placed at a safe distance from the premises.	Relocate ashtray to a safe, designated smoking area away from the building. Install signage indicating the designated smoking area. Monitor compliance and adjust as needed.	July 19, 2026



Date of non - compliance XX and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
<u>Section 49(3): Food safety:</u> Employees do not hold valid Foodsafe certification.	Register all food-handling staff for Foodsafe Level 1 training. Maintain proof of valid certification on site. Track expiry dates and schedule renewals.	May 25, 2026
<u>Section 56(3): Providing meals:</u> Required menu plan was not observed to be posted in the residence.	Post the current menu in a common area accessible to residents.	April 27, 2026
<u>Section 61(1)(b): Service provision generally:</u> The residence is providing assistance with managing medications and with the safekeeping of residents' money and personal property without obtaining prior approval from the Registry.	Immediately cease providing unapproved services OR Submit a request to the Registry for approval to provide these services. Update service plans and staff training accordingly. Provide employee refresher training on expectations and responsibilities.	July 15, 2026
<u>Section 72(2)(a)(i): Psychosocial supports:</u> The psychosocial supports proposed by the Registrant are not being implemented as outlined in the approved plan.	Review the approved psychosocial support plan. Implement programming as described or submit an amendment request if changes are needed. Document delivery of psychosocial supports.	July 19, 2026
<u>Section 73(1)(c): General duties:</u> Employees do not have access to the plans and policies necessary to carry out their duties.	Ensure all required plans and policies are accessible on site (digital or hard copy). Orient staff to the location and content of these documents. Implement a system to keep documents current and accessible.	June 5, 2026