

[Assisted Living Registry](#)  
Inspection Summary

**Inspection #:** 00002908

**Name of Residence:** One Life Recovery – A side

**Address:** 491A 7<sup>th</sup> St, Nanaimo BC V9R 1E6

**Legal Name of Registrant (Operator):** One Life Recovery Services Inc.

**Date of Inspection:** April 21, 2026

**Purpose of Inspection:** Compliance monitoring

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- **Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- **Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- **Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- **Compliance Monitoring Inspection:** A thorough on-site review of the operator’s operations and compliance with the requirements of the Act and Regulation.
- **Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

**Actions to be taken by Registry:** Monitor that the operator completes corrective actions by the due date and conduct a follow up inspection.

A follow up site inspection was conducted by Registry staff on June 5, 2026.

**Corrections due date:** May 31, 2026

| Date of non - compliance April 21, 2026 and the Requirement:                                                                                                                | Actions to be taken by the Operator:                                                                                                                                                                                        | Date of Compliance: |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| <a href="#">Section 17(1)(a): Physical requirements:</a><br><br>Exposed wiring observed on entry wall heat register.                                                        | Provide documentation (invoice, work order, or photo evidence) confirming the correction.                                                                                                                                   | May 28, 2026        |
| <a href="#">Section 17(1)(c): Physical requirements:</a><br><br>Bathroom exhaust fans require cleaning, and multiple lightbulbs throughout the premise are not functioning. | Clean all bathroom exhaust fans to ensure proper ventilation.<br><br>Replace all non-functioning lightbulbs throughout the premises.<br><br>Implement a monthly maintenance checklist for lighting and ventilation systems. | April 27, 2026      |



| Date of non - compliance April 21, 2026 and the Requirement:                                                                                            | Actions to be taken by the Operator:                                                                                                                                                                           | Date of Compliance: |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| <b><u>Section 21(1)(a): Employee plan:</u></b><br><br>Employees were observed not carrying out assigned duties in accordance with the established plan. | Review the employee plan with all staff and clarify assigned duties.<br><br>Provide refresher training on expectations and responsibilities.<br><br>Implement supervision or spot-checks to ensure compliance. | June 24, 2026       |
| <b><u>Section 26(1): Emergency preparedness:</u></b><br><br>Diagram showing the location of emergency exits is not posted.                              | Post emergency exit diagrams in all required locations.                                                                                                                                                        | June 5, 2026        |
| <b><u>Section 26(4)(a)(ii): Emergency measures:</u></b><br><br>No fire extinguisher observed on the A side.                                             | Install a fire extinguisher in an accessible location.<br><br>Conduct monthly checks of all fire safety equipment and document results.                                                                        | April 27, 2026      |
| <b><u>Section 26(5): Emergency measures:</u></b><br><br>Fire and emergency drills were not conducted as required.                                       | Conduct required fire and emergency drills immediately.<br><br>Develop a drill schedule (minimum frequency per Regulation). Maintain written records of all drills.                                            | April 27, 2026      |
| <b><u>Section 27(1): First aid:</u></b><br><br>The residence has no employees with up to date first aid and CPR certification.                          | Enroll designated employees in approved First Aid & CPR training.                                                                                                                                              | May 21, 2026        |
| <b><u>Section 34(1): Implementation of personal service plan:</u></b><br><br>Personal services plans are not being implemented.                         | Review each resident's personal service plan with staff.<br><br>Ensure services are delivered as outlined.<br><br>Document implementation and update plans as needed.                                          | June 25, 2026       |
| <b><u>Section 36(1): Rights of residents:</u></b><br><br>Required posting of residents' rights was not observed to be posted within the residence.      | Post the required Residents' Rights document in a visible common area.                                                                                                                                         | April 27, 2026      |



| Date of non - compliance April 21, 2026 and the Requirement:                                                                                                                                                                                                      | Actions to be taken by the Operator:                                                                                                                                                                                                 | Date of Compliance:   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| <p><b><u>Section 48(4)(b): Tobacco, vapour products and cannabis:</u></b></p> <p>Ashtray observed not to be placed at a safe distance from the premises.</p>                                                                                                      | <p>Relocate ashtray to a safe, designated smoking area away from the building.</p> <p>Install signage indicating the designated smoking area.</p> <p>Monitor compliance and adjust as needed.</p>                                    | <p>July 19, 2026</p>  |
| <p><b><u>Section 49(3): Food safety:</u></b></p> <p>Employees do not hold valid Foodsafe certification.</p>                                                                                                                                                       | <p>Register all food-handling staff for Foodsafe Level 1 training.</p> <p>Maintain proof of valid certification on site.</p> <p>Track expiry dates and schedule renewals.</p>                                                        | <p>May 25, 2026</p>   |
| <p><b><u>Section 56(3): Providing meals:</u></b></p> <p>Required menu plan was not observed to be posted in the residence.</p>                                                                                                                                    | <p>Post the current menu in a common area accessible to residents.</p>                                                                                                                                                               | <p>April 27, 2026</p> |
| <p><b><u>Section 61(1)(b): Service provision generally:</u></b></p> <p>The residence is providing assistance with managing medications and with the safekeeping of residents' money and personal property without obtaining prior approval from the Registry.</p> | <p>Immediately cease providing unapproved services OR</p> <p>Submit a request to the Registry for approval to provide these services.</p> <p>Update service plans and staff training accordingly.</p>                                | <p>July 15, 2026</p>  |
| <p><b><u>Section 72(2)(a)(i): Psychosocial supports:</u></b></p> <p>The psychosocial supports proposed by the Registrant are not being implemented as outlined in the approved plan.</p>                                                                          | <p>Review the approved psychosocial support plan.</p> <p>Implement programming as described or submit an amendment request if changes are needed.</p> <p>Document delivery of psychosocial supports.</p>                             | <p>July 19, 2026</p>  |
| <p><b><u>Section 73(1)(c): General duties:</u></b></p> <p>Employees do not have access to the plans and policies necessary to carry out their duties.</p>                                                                                                         | <p>Ensure all required plans and policies are accessible on site (digital or hard copy).</p> <p>Orient staff to the location and content of these documents.</p> <p>Implement a system to keep documents current and accessible.</p> | <p>June 5, 2026</p>   |