



Assisted Living Registry

Inspection Summary

Inspection #: 00002882

Name of Residence: The Oaks Wellness

Address: 9455 Firehall Frontage Rd, Salmon Arm

Legal Name of Registrant (Operator): The Oaks Wellness Centre

Date of Inspection: April 9, 2026

Purpose of Inspection: Compliance monitoring

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act \(Act\)](#) and/or the [Assisted Living Regulation \(Regulation\)](#). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- **Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- **Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- **Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- **Compliance Monitoring Inspection:** A thorough on-site review of the operator’s operations and compliance with the requirements of the Act and Regulation.
- **Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: An inspection was conducted to assess compliance with the Community Care and Assisted Living Act (CCALA) and the Assisted Living Regulation (ALR). Evidence for this report is based on a combination of the Investigator’s observations, a review of resident/residence records and information provided by the residence staff at the time of the inspection.

The inspection focused on the following areas:

- Physical premise
- Assisted living services
- Hospitality services
- Emergency measures
- Reportable incident reporting
- Admission screening

Corrections due date: April 23, 2026

Date of non - compliance April 9, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 22(1)(a)(i): Character and skill requirements Criminal record check not completed prior to hire.	Provide a plan to ensure the employee is not unsupervised with residents until criminal record check is received.	April 16, 2026
Section 26(4)(a)(i): Emergency measures Fire extinguisher observed to not have been serviced.	Have servicing of the fire extinguishers completed.	April 13, 2026



Section 28(3)(a): Opioid overdoses Naloxone kits observed to be expired.	Immediately replace naloxone kits and provide plan for monitoring expiry dates and supplies.	April 9, 2026
Section 51(2)(b)(i): Reportable incidents Reportable incidents not reported to the Registry.	Ensure reportable incident training is reviewed with employees.	April 16, 2026
Section 56(3): Providing meals Menu plan not posted in the residence.	Post or otherwise provide the daily menu.	April 13, 2026