



Inspection #: 00002908

Assisted Living Registry
Inspection Summary

Name of Residence: One Life Recovery – A side

Address: 491A 7th St, Nanaimo BC V9R 1E6

Legal Name of Registrant (Operator): One Life Recovery Services Inc.

Date of Inspection: April 21, 2026

Purpose of Inspection: Compliance monitoring

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- **Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- **Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- **Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- **Compliance Monitoring Inspection:** A thorough on-site review of the operator’s operations and compliance with the requirements of the Act and Regulation.
- **Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: Monitor that the operator completes corrective actions by the due date and conduct a follow up inspection.

Corrections due date: May 31, 2026

Date of non - compliance April 21, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
<p><u>Section 17(1)(a): Physical requirements:</u></p> <p>Exposed wiring observed on entry wall heat register.</p>	<p>Provide documentation (invoice, work order, or photo evidence) confirming the correction.</p>	
<p><u>Section 17(1)(c): Physical requirements:</u></p> <p>Bathroom exhaust fans require cleaning, and multiple lightbulbs throughout the premise are not functioning.</p>	<p>Clean all bathroom exhaust fans to ensure proper ventilation.</p> <p>Replace all non-functioning lightbulbs throughout the premises.</p> <p>Implement a monthly maintenance checklist for lighting and ventilation systems.</p>	



Date of non - compliance April 21, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
<p><u>Section 21(1)(a): Employee plan:</u></p> <p>Employees were observed not carrying out assigned duties in accordance with the established plan.</p>	<p>Review the employee plan with all staff and clarify assigned duties.</p> <p>Provide refresher training on expectations and responsibilities.</p> <p>Implement supervision or spot-checks to ensure compliance.</p>	
<p><u>Section 26(1): Emergency preparedness:</u></p> <p>Diagram showing the location of emergency exits is not posted.</p>	<p>Post emergency exit diagrams in all required locations.</p>	
<p><u>Section 26(4)(a)(ii): Emergency measures:</u></p> <p>No fire extinguisher observed on the A side.</p>	<p>Install a fire extinguisher in an accessible location.</p> <p>Conduct monthly checks of all fire safety equipment and document results.</p>	
<p><u>Section 26(5): Emergency measures:</u></p> <p>Fire and emergency drills were not conducted as required.</p>	<p>Conduct required fire and emergency drills immediately.</p> <p>Develop a drill schedule (minimum frequency per Regulation). Maintain written records of all drills.</p>	
<p><u>Section 27(1): First aid:</u></p> <p>The residence has no employees with up to date first aid and CPR certification.</p>	<p>Enroll designated employees in approved First Aid & CPR training.</p>	
<p><u>Section 34(1): Implementation of personal service plan:</u></p> <p>Personal services plans are not being implemented.</p>	<p>Review each resident's personal service plan with staff.</p> <p>Ensure services are delivered as outlined.</p> <p>Document implementation and update plans as needed.</p>	
<p><u>Section 36(1): Rights of residents:</u></p> <p>Required posting of residents' rights was not observed to be posted within the residence.</p>	<p>Post the required Residents' Rights document in a visible common area.</p>	



Date of non - compliance April 21, 2026 and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
<p><u>Section 48(4)(b): Tobacco, vapour products and cannabis:</u></p> <p>Ashtray observed not to be placed at a safe distance from the premises.</p>	<p>Relocate ashtray to a safe, designated smoking area away from the building.</p> <p>Install signage indicating the designated smoking area.</p> <p>Monitor compliance and adjust as needed.</p>	
<p><u>Section 49(3): Food safety:</u></p> <p>Employees do not hold valid Foodsafe certification.</p>	<p>Register all food-handling staff for Foodsafe Level 1 training.</p> <p>Maintain proof of valid certification on site.</p> <p>Track expiry dates and schedule renewals.</p>	
<p><u>Section 56(3): Providing meals:</u></p> <p>Required menu plan was not observed to be posted in the residence.</p>	<p>Post the current menu in a common area accessible to residents.</p>	
<p><u>Section 61(1)(b): Service provision generally:</u></p> <p>The residence is providing assistance with managing medications and with the safekeeping of residents' money and personal property without obtaining prior approval from the Registry.</p>	<p>Immediately cease providing unapproved services OR</p> <p>Submit a request to the Registry for approval to provide these services.</p> <p>Update service plans and staff training accordingly.</p>	
<p><u>Section 72(2)(a)(i): Psychosocial supports:</u></p> <p>The psychosocial supports proposed by the Registrant are not being implemented as outlined in the approved plan.</p>	<p>Review the approved psychosocial support plan.</p> <p>Implement programming as described or submit an amendment request if changes are needed.</p> <p>Document delivery of psychosocial supports.</p>	
<p><u>Section 73(1)(c): General duties:</u></p> <p>Employees do not have access to the plans and policies necessary to carry out their duties.</p>	<p>Ensure all required plans and policies are accessible on site (digital or hard copy).</p> <p>Orient staff to the location and content of these documents.</p> <p>Implement a system to keep documents current and accessible.</p>	