



**Assisted Living Registry  
Confirmed Unregistered Residence Web Posting**

The [Community Care and Assisted Living Act](#) section 26(1) states that a person must not operate an assisted living residence that is not registered.

**Business Name:** Milestone Retreat

**Premise Address:** 34741 Immel Street

**City:** Abbotsford

**Operator Name:** Gold Heart Home Support Services

**Action(s) Required by Operator to come into compliance.**

- Provide a written compliance plan to the Assisted Living Registry of the actions you have/will take to come into compliance with Sec. 26(1) of the Act.
- If you intend to operate an assisted living residence you must apply to the Assisted Living Registry.

**Action(s) Required by Assisted Living Registry:**

- Send inspection findings and required actions in a follow-up letter to the Operator.
- Post information on the Registry website within 30 days of inspection findings.
- Provide information about how to register with the Assisted Living Registry.
- Conduct follow-up site inspection to determine compliance.
- Additional/Other.

**Date of site inspection:** March 12, 2026

**Inspection number:** 00002842

**Confirmed to be operating an unregistered assisted living residence:**  Yes

**Observations:**

Registry staff conducted an unannounced site inspection. It was determined that five residents were receiving housing, hospitality and assisted living services (assistance with activities of daily living and assistance with managing medications) directly through the operator.