

[Assisted Living Registry](#)
Inspection Summary

Inspection #: 00002756

Name of Residence: Ozanam Recovery House

Address: 2629 Richter Street, Kelowna

Legal Name of Registrant (Operator): The Society of St. Vincent de Paul of Central Okanagan

Date of Inspection: December 9, 2025

Purpose of Inspection: Compliance monitoring

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- **Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- **Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- **Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- **Compliance Monitoring Inspection:** A thorough on-site review of the operator's operations and compliance with the requirements of the Act and Regulation.
- **Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: Completed an inspection at the premise, provided education and identified area not in compliance with the Regulation.

Corrections due date: December 17, 2025

| Date of non-compliance: December 9, 2025, and the Requirement: | Actions to be taken by the Operator: | Date of Compliance: |
|---|---|---------------------|
| Section 31.1: Residency agreement Schedule C (1)(b) - Parties and contact information. Residency agreement is missing the name and contact information for the manager. | Registrant to add the name and contact information of the manager to the residency agreement. | December 11, 2025 |
| Section 31.1: Residency agreement Schedule C (3)(b) - General contents. Residency agreement is missing all of the hospitality and assisted living services provided by the Registrant. | Registrant to include all hospitality and assisted living services provided to the residency agreement. | December 11, 2025 |