



**Assisted Living Registry
Confirmed Unregistered Residence Web Posting**

The [Community Care and Assisted Living Act](#) section 26(1) states that a person must not operate an assisted living residence that is not registered.

Business Name: NOW Canada Society

Premise Address: 2970 Tutt Street

City: Kelowna, BC

Operator Name: NOW Canada Society, Cindy Nicol

Action(s) Required by Operator to come into compliance:

- ☒ Provide a written compliance plan to the Assisted Living Registry of the actions you have/will take to come into compliance with the Sec. 26(1) of the Act.
- ☒ If you intend to operate an assisted living residence you must apply to the Assisted Living Registry.

Action(s) Required by Assisted Living Registry:

- ☒ Send inspection findings and required actions in a follow-up letter to the Operator.
- ☒ Post information on the Registry website within 30 days of inspection findings.
- ☒ Provide information about how to register with the Assisted Living Registry.
- ☒ Conduct follow-up site inspection to determine compliance.
- ☐ Additional/Other.

Date of site inspection: April 25, 2025

Confirmed to be operating an unregistered assisted living residence: ☒ **Yes:** April 25, 2025
☐ **No**

Observations: It was determined that NOW Canada Society is providing assistance with medication management and psychosocial supports for up to seven individuals.

An application for registration has been provided to the Assisted Living Registry.