

**Name of Residence:** Realistic Success - Trilogy House Two

**Address:** 13519 80<sup>th</sup> Avenue, Surrey, V3W 3C2

**Legal Name of Registrant (Operator):** The Realistic Success Recovery Society

This report is a summary of issues found to be non-compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) as a result of a complaint investigation. The complaint investigation was concluded on April 17, 2025. This information is updated as the operator comes into compliance.

Definitions used in this summary report:

- Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- Date of compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- Compliance Status**
  - Non-compliance:** The operator does not meet the requirement of the Act and/or the Regulation.
  - In compliance:** The operator has met the requirement of the Act and/or the Regulation.

FINDINGS				
Act or Regulation	Category	Date non-compliance identified	Date of compliance	Compliance Status
Assisted Living Regulation	Physical Requirements	April 17, 2025	June 3, 2025	In compliance
<b>Requirement:</b> <a href="#">Section 17(1)(c): Physical Requirements</a> . A registrant must ensure that the assisted living residence is well-ventilated and has sufficient lighting in units and common areas.			<b>Compliance Action by Registrant (Operator):</b> The registrant has provided evidence of completed renovations to the lower-level bathroom, including mould remediation and the installation of an exhaust fan that meets the ventilation requirements of the BC Building Code to prevent future occurrences.  Documentation received June 2, 2025.	
<b>Observation:</b> Visible mould and absence of ventilation system installed in lower-level bathroom.				
<b>Actions taken or to be taken by Registrant (Operator):</b> Develop and provide to the Registry a plan detailing how the mould in the bathroom will be remediated and how future occurrences will be prevented. The plan must also include how adequate bathroom ventilation meeting BC Building Code requirements will be achieved.				
<b>Actions taken or to be taken by Registry:</b> Review submitted plans and conduct a follow-up site inspection.				