

[Assisted Living Registry](#)
Inspection Summary

Inspection #: 00002310

Name of Residence: Cedars at Panorama Ridge

Address: 6811 135A Street, Surrey

Legal Name of Registrant (Operator): 1058016 B.C. LTD.

Date of Inspection: June 26, 2024

Purpose of Inspection: Compliance Monitoring Inspection

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- Compliance Monitoring Inspection:** A thorough on-site review of the operator's operations and compliance with the requirements of the Act and Regulation.
- Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: Identified areas of non-compliance with the Act and Regulation, informed the Registrant of the required actions to achieve compliance, and requested copies of operational policies and procedures.

Corrections due date: July 15, 2024

Date of non – compliance June 26, 2024, and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 27 (2) First aid: First aid kits are insufficiently stocked.	Take immediate steps to add supplies to the first aid kit to ensure it is adequately stocked.	June 27, 2024
Section 28 (3) (a) Opioid overdoses: Naloxone supplies are inadequately stocked.	Acquire additional naloxone kits to ensure an adequate supply.	June 27, 2024
Section 66 Distributing medication: Records are not maintained when a resident misses or declines their medication.	Submit a policy outlining the procedure for documenting instances when residents miss or decline their medications.	June 27, 2024

Corrections due date: July 29, 2024

Date of non - compliance June 26, 2024, and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 22 (1) Character and skills requirements: Staff files were not available onsite for review.	Submit evidence confirming the records for staff and volunteers meet regulation requirements.	July 26, 2024



Section 23 (1) Additional requirements for Supportive Recovery class: Staff files were not available onsite for review.	Submit evidence verifying that staff have completed the required training.	July 26, 2024
Section 27 (1) First aid: Staff files were not available onsite for review.	Submit evidence verifying that staff have current and valid first aid training.	July 26, 2024

Corrections due date: August 5, 2024

Date of non - compliance June 26, 2024, and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 25 (1) (d) Emergency preparedness: Fire and emergency drills practices are not conducted.	Practice drills must be conducted and documented at least once per year. Additionally, drills should be performed whenever new residents move in to ensure everyone is familiar with the procedures.	June 27, 2024
Section 26 (5) Emergency preparedness: Emergency supplies are not sufficient to support the residents, and staff.	Review supply stock and replenish any missing or expired items.	June 27, 2024
Section 33 (schedule D) Personal service plans: During the inspection, it was noted that personal service plans are not in place for every resident; however, efforts have begun to address this deficiency.	Submit a plan indicating when personal services plans will be completed for all residents.	July 26, 2024
Section 36 Rights of residents: Residents rights not displayed.	Display in a prominent location the rights of residents.	June 27, 2024
Section 55 (2) (a) Menu plan: The menu plan does not align with the current practices of the residence.	Submit an updated menu plan that accurately reflects the current practice of preparing and providing the dinner meal, while supplying ingredients for residents to prepare their own breakfasts and lunches.	July 26, 2024
Section 55 (4) Menu plan: The menu plan is not being followed, and there is no process in place to notify residents of changes to the menu plan or available food supplies.	Submit a policy and process that clearly outline the procedures for breakfast and lunch meals, including how residents will be informed about the dinner meal and any changes to the planned menu.	July 26, 2024