

Substantiated Complaint Information

Name of Residence: Pathway to Freedom – 9034 Prince Charles

Address: 9034 Prince Charles Blvd, Surrey

Legal Name of Registrant (Operator): Pathway to Freedom Recovery Society

The complaint investigation was concluded on October 30, 2024. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Assisted Living Services	August 28, 2024	September 12, 2024	In compliance
Requirement: Section 64 (1) (a): Managing medication generally . A registrant who provides assistance with managing medication must make a plan describing the procedures to be followed to ensure that assistance with managing medication is provided in a manner that does not jeopardize resident health or safety.			Compliance Action: The Registrant has applied for and been approved by the Registry to add assistance with managing medication as an assisted living service. No further action required.	
Observation: The registrant is providing assistance with managing medication as an assisted living service. Registrant has not been approved to offer this assisted living service.				
Actions taken or to be taken by Registrant (Operator): The Registrant is required to stop providing assistance with managing medication for residents or apply to the Registry to offer this as an assisted living service.				
Actions taken or to be taken by Registry: No further action.				