

[Assisted Living Registry](#)
Compliance Monitoring Inspection Report

Inspection #: 00002229

Name of Residence: Teen Challenge BC – Chilliwack Men’s Centre

Address: 4166 Eckert St, Chilliwack

Legal Name of Registrant (Operator): Adult & Teen Challenge Society of BC

A compliance monitoring inspection was conducted on September 3, 2024. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the Act and/or the Regulation.
- Not in compliance:** no evidence of meeting the requirements of the Act and/or the Regulation.

Actions taken or to be taken by Registrant (Operator): Registrant is required to address the items identified below by the assigned compliance due date.

Actions taken or to be taken by Registry: Advised the Registrant of actions required for compliance. Provide education and support.

Compliance due date: December 20, 2024

Date of non- compliance with the Regulation: September 3, 2024.	Actions to be taken by the Registrant (Operator):	In compliance date:
Section 21 (1) (b): Employee plan. Employee job descriptions are missing the training, experience, skills and other qualifications the employee must have.	Revise and provide to the registry an employee plan that includes the training, experience, skills and other qualifications the employee must have under Section 22: Character and skill requirements.	December 16, 2024
Section 22 (1) (a) (i): Character and skill requirements. Employee file observed to not have a valid criminal record check completed through the BC Criminal Record Review Program.	Provide to the registry a list of all employees and volunteers (if any) and evidence of application for their criminal record checks. Provide copies of the completed criminal record checks once received.	December 16, 2024
Section 22 (1) (a) (ii): Character and skill requirements. Employee files observed to not have a record of the person’s work history.	Review employee files and provide to the registry copies of the employees’ work history.	October 21, 2024
Section 22 (1) (a) (iii): Character and skill requirements. Employee files are missing the minimum required training under Section 23:	Review Section 23 of the Regulation and provide to the registry a plan for how and when staff will meet the	December 16, 2024



Additional requirements for Supportive Recovery class.	requirement. Provide copies of the qualifications once completed.	
<u>Section 22 (1) (b) (i): Character and skill requirements.</u> Employee files observed to not have character references.	Review employee files and provide to the registry copies of the employees' character references or confirmation that the references have been checked.	November 1, 2024.
<u>Section 31 (1): Residency agreement.</u> <u>Schedule C (1) (b):</u> Residency agreement is missing the contact information of the manager.	Provide to the registry an updated residency agreement that includes the contact information of the manager.	December 16, 2024
<u>Section 31 (1): Residency agreement.</u> <u>Schedule C (5) (a):</u> Residency agreement is missing the circumstances in which the agreement may be changed.	Provide to the registry an updated residency agreement that includes the circumstances in which the agreement may be changed.	February 27, 2025
<u>Section 31 (1): Residency agreement.</u> <u>Schedule C (5) (b):</u> Residency agreement is missing the procedures to be used to change the agreement, including giving advance notice of the proposed change.	Provide to the registry an updated residency agreement that includes the procedures to be used to change the agreement, including giving advance notice of the proposed change.	February 27, 2025
<u>Section 31 (1): Residency agreement.</u> <u>Schedule C (5) (c):</u> Residency agreement is missing the changes the registrant may make to the agreement without the consent of the resident.	Provide to the registry an updated residency agreement that includes the changes the registrant may make to the agreement without the consent of the resident.	February 27, 2025
<u>Section 31 (1): Residency agreement.</u> <u>Schedule C (6) (c):</u> Residency agreement is missing the type of medications not permitted on the premises.	Provide to the registry an updated residency agreement that includes the type of medications not permitted on the premises.	February 11, 2025
<u>Section 31 (3) (b): Start of residency.</u> Residency agreement has incorrect information on when a complaint can be made to the Assisted Living Registry.	Provide to the registry an updated residency agreement that indicates a resident or other person may make a complaint at anytime to the Assisted Living Registry and is not required to go through Teen Challenge of BC's internal grievance process.	December 16, 2024
<u>Section 55 (2) (a): Menu plan.</u>	Develop and provide to the registry a 4-week cycle menu	November 1, 2024



Residence does not have a menu plan that describes the meals, fluids and snacks for each day over at least a 4-week cycle.	plan (at minimum) that describes the meals, fluids, and snacks for each day.	
<u>Section 55 (3) (a): Menu plan.</u> Residence has not consulted with a dietitian to review the menu plan.	Consult with a dietitian once the menu plan is completed and provide to the registry confirmation of the consultation.	November 1, 2024
<u>Section 56 (3): Providing meals.</u> A menu plan was not posted or otherwise provided to residents.	Provide to the registry documentation that the menu plan is posted for residents.	November 1, 2024
<u>Section 64 (1) (a): Managing medication generally.</u> Residence is providing assistance with managing medication to residents without approval from the Registry.	Provide to the registry assistance with medication plan.	February 11, 2025