

Name of Residence: Pathway to Freedom - 9101 Prince Charles

Address: 9101 Prince Charles Blvd, Surrey

Legal Name of Registrant (Operator): Robert Cecil Jones

The complaint investigation was concluded on September 10, 2024. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Residents	September 10, 2024	December 4, 2024	In compliance
Requirement: Section 40 (1) (a): Monitoring residents. A registrant must monitor residents' health and safety, taking reasonable steps to avoid undue interference with personal privacy.			Compliance Action: Registrant provided a plan that ensures unsafe tools and equipment are not accessible to residents and updated the rules of the residence. No further action required.	
Observation: A resident acquired an injury when left unsupervised after they were observed to be completing task that presented a risk of injury to the resident.				
Actions taken or to be taken by Registrant (Operator): Registrant is required to provide a plan to ensure that unsafe tools and equipment are not accessible to residents. The Registrant is required to add information to the rules of the residence relating to yard tasks not to be completed by residents.				
Actions taken or to be taken by Registry: No further action.				

FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	End of Residency	September 10, 2024	December 4, 2024	In compliance
Requirement: Section 46: Unplanned end of residency. If a resident's residency ends unexpectedly, whether because the resident abandons the assisted living residence or is required to leave under the terms of the resident's residency agreement, a registrant must do all of the following, as applicable: (a) notify the person's contact person and, if the person is the beneficiary of a funding program, a representative of the funding program; (b) unless it would not be reasonably practicable to do so, provide to the person		Compliance Action: Registrant provided 3 resident files and evidence that employee training was completed on end of residency procedures. No further action required.		



<p>(i) information respecting access to housing supports, professional health services and social services, and</p> <p>(ii) a personal naloxone kit if the person is at risk of experiencing an opioid overdose;</p> <p>(c) make a record of the event and of the actions taken under paragraphs (a) and (b).</p>	
Observation: The Registrant did not provide a resident's end of residency documentation when requested by the investigator. The Registrant confirmed adequate documentation was not completed at the time the resident's residency ended.	
Actions taken or to be taken by Registrant (Operator): The Registrant is to provide staff training on the policy and make a record of the date that training was provided and of staff who attended.	
The Registrant is required to provide 3 resident files once residency has ended to ensure accurate documentation.	
Actions taken or to be taken by Registry: No further action.	

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Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Resident Health and Safety	September 10, 2024	December 4, 2024	In compliance
Requirement: Section 51 (2) (b): Reportable incidents . A registrant must do all of the following if this section applies: (a) take immediate and appropriate action to respond to the incident; (b) within 24 hours of the incident, report the incident to all of the following: (i) the registrar, in the form and manner required by the registrar; (ii) the resident's contact person, if appropriate, and any other person the resident requests; (iii) if the resident is the beneficiary of a funding program, a representative of the funding program;			Compliance Action: Registrant provided evidence that employee training on reportable incident reporting was completed. No further action required.	
Observation: The Registrant did not report an incident to the Registry when a resident was injured while at the residence.				
Actions taken or to be taken by Registrant (Operator): The Registrant is to provide staff training on the reportable incidents policy and make a record of the date and that training was provided and of staff who attended.				
Actions taken or to be taken by Registry: No further action.				



FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Providing Assisted Living Services	September 10, 2024	September 11, 2024	In compliance
<p>Requirement: Section 69: Safekeeping money and property. A registrant who provides assistance with the safekeeping of money and other personal property must do all of the following:</p> <p>(a) keep for each resident a record that includes all of the following:</p> <p>(i) a current accounting of the money and a current inventory of the personal property held;</p> <p>(ii) a record of the amount of money and personal property the registrant gave to or received from the resident or the resident's contact person or personal representative, if any, and the date it was given or received, including amounts given or received when that resident's residency ended;</p>			<p>Compliance Action: The Registrant has applied for and been approved by the Registry to add safekeeping of money and property as an assisted living service.</p> <p>No further action required.</p>	
<p>Observation: The Registrant is providing safekeeping of personal property for residents as an assisted living service which has not been approved by the Registry to offer as a service for residents.</p>				
<p>Actions taken or to be taken by Registrant (Operator): The Registrant is required to stop safekeeping money and personal property for residents or apply to the Registry to offer this as an assisted living service. The Registrant to provide evidence that they are no longer providing safekeeping of money and property as an assisted living service or apply to the Registry to provide this service.</p>				
<p>Actions taken or to be taken by Registry: No further action.</p>				