

Assisted Living Registry

Compliance Monitoring Inspection Report

Name of Residence: Hope for Freedom Hilland Lodge

Address: 25402 Hilland Avenue, Maple Ridge

Legal Name of Registrant (Operator): Hope for Freedom Society

A compliance monitoring inspection was conducted on October 8, 2024. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the Act and/or the Regulation.
- Not in compliance:** no evidence of meeting the requirements of the Act and/or the Regulation.

Actions taken or to be taken by Registrant (Operator): Registrant is required to address the non-compliant items identified below by the assigned compliance due date.

Actions taken or to be taken by Registry: Identified areas not in compliance with the Regulation. Advised the Registrant of actions required for compliance. Provide education and support.

Compliance due date: December 1, 2024.

Date of non- compliance with the Regulation: October 8, 2024	Actions to be taken by the Registrant (Operator):	In compliance date:
Section 19 (1): Safety . A door in the residence is not secured in a manner that protects residents from entry by unauthorized persons.	Repair the door to ensure that the residents are protected from entry by unauthorized persons.	October 14, 2024
Section 24 (1) (a): Continuing obligations . The performance of employees is not reviewed regularly.	Provide a policy that outlines the frequency of when employee performance reviews will be conducted.	November 8, 2024
Section 56 (3): Providing meals . The daily menu and mealtimes are not posted or otherwise provided to residents.	Display or otherwise inform residents of the daily menu and mealtimes.	November 8, 2024
Section 73 (1) (c): General duties . Plans and policies are not available to employees.	Ensure that a copy of all plans and policies are available to employees.	November 8, 2024