



**Assisted Living Registry
Compliance Monitoring Inspection Report**

Name of Residence: Inspire Change Wellness (formally Into Action - House 2)

Address: 6293 Marine Drive, Burnaby

Legal Name of Registrant (Operator): Into Action Recovery Society - Chris Burwash

A compliance monitoring inspection was conducted on August 28, 2024. A summary of the findings of non-compliance(s) with the Community Care and Assisted Living Act (Act) and/or the Assisted Living Regulation (Regulation) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- **In compliance:** meets the requirements of the Act and/or the Regulation.
- **Not in compliance:** no evidence of meeting the requirements of the Act and/or the Regulation.

Actions taken or to be taken by Registrant (Operator): The Registrant is required to address the items identified below by the assigned compliance due date.

Actions taken or to be taken by Registry: Identified areas not in compliance with the Regulation. Advised the Registrant of actions required for compliance. Provide education and support. Conduct a follow up inspection.

Compliance due date: October 15, 2024

| Date of non-compliance with the Regulation: August 28, 2024 | Actions to be taken by the Registrant (Operator): | In compliance date: |
|---|--|---------------------|
| <p><u>Section 22 (1) (a) (i): Character and skill requirements:</u></p> <p>Two employee files did not contain criminal record checks.</p> | <p>Provide to the registry criminal record checks for the two employees.</p> <p>Provide an employee plan that outlines the qualifications required prior to hire.</p> | September 13, 2024 |
| <p><u>Section 22 (1) (b) (i): Character and skill requirements:</u></p> <p>Two employee files did not contain character reference checks.</p> | <p>Provide to the registry character reference checks for the two employees.</p> | September 25, 2024 |
| <p><u>Section 31: Start of residency</u> <u>Schedule C (1) (b):</u></p> <p>The residency agreement is missing the name and contact information of the manager.</p> | <p>Provide to the registry a residency agreement that contains the name and contact information for the manager.</p> | September 17, 2024 |
| <p><u>Section 31: Start of residency</u> <u>Schedule C (3) (c):</u></p> <p>The residency agreement does not include the general level of training, experience, skills and qualifications of the employees providing assisted living services.</p> | <p>Provide to the registry a residency agreement that contains the general level of training, experience, skills and qualifications of the employees providing assisted living services.</p> | September 17, 2024 |



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| <p><u>Section 31: Start of residency</u> <u>Schedule C (3) (e):</u></p> <p>The residency agreement does not include any electronic surveillance or tracking used at the residence.</p> | <p>Provide to the registry a residency agreement that includes any electronic surveillance or tracking used at the residence.</p> | <p>September 17, 2024</p> |
| <p><u>Section 31: Start of residency</u> <u>Schedule C (6) (c):</u></p> <p>The residency agreement inaccurately states that prescription medication is not allowed at the residence.</p> | <p>Provide to the registry a residency agreement that accurately states what prescription medications, if any, that are not permitted on the premises.</p> | <p>September 17, 2024</p> |