

Compliance Monitoring Inspection Report

Name of Residence: Realistic Success – Trilogy House Two

Address: 13519 80<sup>th</sup> Ave, Surrey BC V8W 3C2

Legal Name of Registrant (Operator): The Realistic Success Recovery Society

A compliance monitoring inspection was conducted on June 21. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the Act and/or the Regulation.
- Not in compliance:** no evidence of meeting the requirements of the Act and/or the Regulation.

**Actions taken or to be taken by Registrant (Operator):** Registrant is required to address the non-compliance items identified below by the assigned due date.

**Actions taken or to be taken by Registry:** Conduct a follow up inspection. Provide ongoing education.

Compliance due date: October 4, 2024

Date of non- compliance with the Regulation: June 21, 2024	Actions to be taken by the Registrant (Operator):	Compliance date:
<a href="#">Section 17 (1) (a):</a> Physical requirements: Areas requiring repairs were identified in some of the common areas and units.	Complete all required repairs by due date.	
<a href="#">Section 22 (1) (a) (i):</a> Character and skills requirements: Criminal record checks on file were missing or expired for some employees.	Ensure that all employees who are on site and interacting with residents have valid criminal record checks in place.	
<a href="#">Section 28 (3) (a):</a> Opioid overdoses: Naloxone kits were not easily accessible to all residents in all units and common areas.	Provide Naloxone kits all common areas and units, including bathrooms, so that these are easily accessible at any time.	
<a href="#">Section 61 (2) (b):</a> Service provision generally: The peer manager (a volunteer resident) is responsible for safekeeping of medication.	Ensure that only staff members with appropriate training are responsible for safekeeping of medications. Submit an updated staffing plan including weekend shifts and staff responsibilities.	
<a href="#">Section 65 (1) (a):</a> Safekeeping medication: Medication is stored in the peer manager's room, giving the resident access to co-resident's medication and private information.	Ensure that medication is kept safely and securely. Submit updated medication policies and procedures, specifying the process for safekeeping medication. Provide safe and secure storage for residents who do not require assistance with safekeeping their medication.	



Compliance due date: October 18, 2024

Date of non- compliance with the Regulation: June 21, 2024	Actions to be taken by the Registrant (Operator):	Compliance date:
<a href="#">Section 33 (1) (b) (i)</a> : Personal service plan: Personal service plans for some of the residents were missing information and did not provide sufficient detail to support residents in achieving their personal goals.	Ensure that residents are supported by staff in creating and revising personal service plans as required. Submit copies of updated personal service plans for all residents.	
<a href="#">Section 73 (1) (b)</a> : General duties: Fire drills are not performed as outlined in the residence’s policies and procedures (every three months).	Ensure that policies and procedures are implemented by staff. Submit a written record of regular fire and other emergency drills.	
<a href="#">Section 76 (d)</a> : Resident records: Personal service plans were incomplete for some of the residents.	Ensure that resident records contain updated and complete personal service plans.	
<a href="#">Section 77 (a) (iii)</a> : Employee records: Records for some of the employees had expired or missing criminal record checks and other required documentation.	Ensure that employee records contain all the required documentation under <a href="#">Section 22 (1)</a> and <a href="#">Section 23 (1)</a> of the Assisted Living Regulation. Submit most recent criminal record checks for the relevant employees or evidence that criminal record checks have been requested.	