

Assisted Living Registry

Compliance Monitoring Inspection Report

Inspection #: 00001653

Name of Residence: Realistic Success – Trilogy House Three

Address: 13336 62 Ave, Surrey BC V3X 2J2

Legal Name of Registrant (Operator): The Realistic Success Recovery Society

A compliance monitoring inspection was conducted on June 24. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the Act and/or the Regulation.
- Not in compliance:** no evidence of meeting the requirements of the Act and/or the Regulation.

Actions taken or to be taken by Registrant (Operator): Registrant is required to address the non-compliance items identified below by the assigned compliance due date.

Actions taken or to be taken by Registry: Conduct a follow up inspection. Provide on going education.

Compliance due date: October 4, 2024

Date of non- compliance with the Regulation: June 24, 2024	Actions to be taken by the Registrant (Operator):	Compliance date:
Section 22 (1) (a) (i): Character and skills requirements: Criminal record checks on file were missing or expired for some employees.	Ensure that all employees who are on site and interacting with residents have valid criminal record checks in place.	
Section 27 (2): Fist aid: First aid supplies were not readily accessible on site.	Ensure that fist aid supplies are readily accessible, and all staff and residents are informed of their location.	
Section 28 (3) (a): Opioid overdoses: Naloxone kits were not easily accessible to all residents in all units and common areas.	Provide Naloxone kits all common areas and units, including bathrooms, so that these are easily accessible at any time.	
Section 43 (2): Resident concerns and complaints: The Assisted Living Registry complaint poster was not displayed in a prominent area.	Ensure that information on how to make complaints to the Registrar is posted in a prominent place.	



Compliance due date: October 18, 2024

Date of non- compliance with the Regulation: June 24, 2024	Actions to be taken by the Registrant (Operator):	Compliance date:
Section 33 (1) (b) (i) : Personal service plan: Personal service plans for some of the residents were missing information and did not provide sufficient detail to support residents in achieving their personal goals.	Ensure that residents are supported by staff in creating and revising personal service plans as required. Submit copies of updated personal service plans for all residents.	
Section 76 (d) : Resident records: Personal service plans were incomplete for some of the residents.	Ensure that resident records contain updated and complete personal service plans.	
Section 77 (a) (iii) : Employee records: Records for some of the employees had expired or missing criminal record checks and other required documentation.	Ensure that employee records contain all the required documentation under Section 22 (1) and Section 23 (1) of the Assisted Living Regulation. Submit most recent criminal record checks for the relevant employees or evidence that criminal record checks have been requested.	