



Assisted Living Registry

Substantiated Complaint Information

Complaint #: C2023-M21

Name of Residence: ASK Wellness Society – Maverick Manor

Address: 1250 Hillside Court, Kamloops BC V2C 6R3

Legal Name of Registrant (Operator): ASK Wellness Society

The complaint investigation was concluded on May 15, 2023. A summary of the findings of non-compliance(s) with the Community Care and Assisted Living Act (Act) and/or the Assisted Living Regulation follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance: meets the requirements of the Community Care and Assisted Living Act and/or the Assisted Living Regulation.
Not in compliance: no evidence of meeting the requirements of the Community Care and Assisted Living Act and/or the Assisted Living Regulation.

Table with 5 columns: Act or Regulation, Category, Date of non-compliance, Date of compliance, Compliance Status. Row 1: Assisted Living Regulation, Employees, May 15, 2023, Not in compliance. Includes detailed text for Requirement, Observation, and Actions taken.