

<u>Assisted Living Registry</u> Substantiated Complaint Information

Name of Residence: The Peninsula Address: 2290 Henry Ave, Sidney

Legal Name of Registrant (Operator): Trillium (Sidney) Holdings

The complaint investigation was concluded on March 21, 2023. A summary of the findings of non-compliance(s) with the <u>Community Care and Assisted Living Act</u> (Act) and/or the <u>Assisted Living Regulation</u> follows. This information is updated as the operator comes into compliance.

Complaint #: C2023-S30

All findings are assigned a determination based on the following definitions.

- **In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- **Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS				
Act or Regulation	Category	Date of non- compliance	Date of compliance	Compliance Status
Assisted Living Regulation	End of residency	May 4, 2023	June 30, 2023	In Compliance
Requirement: Section 45 1 (a): Planned end of residency. A registrant must ensure that a transition plan is developed for a resident that provides for ending a resident's residency if the resident's needs and capabilities change such that the resident requires care or is no longer allowed, under section 26.1 [persons not allowed to reside			Compliance Action: Registrant submitted a transition plan policy, as well as copies of completed transition plans for residents whose residency recently ended.	
in an assisted living residence] of the Act, to reside in the assisted living residence.Observation: The registrant did not complete a transition plan for a resident whose care needs and capabilities changed.			Registrant submitted documentation that the policy and requirements of transition planning has been reviewed with employees.	

Actions taken or to be taken by Registrant (Operator): The registrant is required to provide documentation of a completed transition plan for any recently exited residents.

The registrant must ensure staff are aware of and follow the Exit from Assisted Living Residence Policy and Procedure.

The registrant is required to review with staff the policy requirements relating to exiting residents and to provide documentation to the Registry when the review is complete.

No further action required.

Actions taken or to be taken by Registry: No further actions.

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