

**Assisted Living Registry
Confirmed Unregistered Residence Web Posting**

The *Community Care and Assisted Living Act (CCALA)* s. 26(1) states that a person must not operate an assisted living residence that is not registered. [Community Care and Assisted Living Act](#)

Business Name: John Volken Academy

Site Address: 6847 135A Street

City: Surrey

Operator Name: John Volken Academy

Date of site inspection: November 27, 2019

Action(s) Required by Operator to come into compliance:

Immediately reduce the number of persons receiving assisted living services to no more than two.

OR

Immediately cease providing assisted living services.

AND

Immediately apply to the Assisted Living Registry to become registered.

Submit written confirmation to the Assisted Living Registry of the actions you have taken to come into compliance.

Action(s) Required by Assisted Living Registry:

Provide information about how to register with the Assisted Living Registry.

Send inspection findings follow-up letter to the Operator.

Conduct follow-up site inspection.

Post information to an official public website within 30 days of inspection findings.

Additional/Other.

Observations: Registry Investigators observed 7 residents living at the residence and receiving all 5 hospitality services and the following prescribed services: medication assistance and psychosocial supports.

Confirmed to be operating an unregistered assisted living residence

on: November 27, 2019