



**Assisted Living Registry
Confirmed Unregistered Residence Web Posting**

The [*Community Care and Assisted Living Act \(CCALA\)*](#) s. 26(1) states that a person must not operate an assisted living residence that is not registered.

Business Name: The English Manor Inc.

Site Address: 16963 22nd Ave

City: Surrey

Operator Name: Susan Jeys and Charles Jeys

Action(s) Required by Operator to come into compliance:

Immediately reduce the number of persons receiving hospitality and assisted living services to no more than two.

OR

Immediately cease providing hospitality and assisted living services.

AND

Immediately apply to the Assisted Living Registry to become registered.

Submit written confirmation to the Assisted Living Registry of the actions you have taken to come into compliance.

Action(s) Required by Assisted Living Registry:

Provide information about how to register with the Assisted Living Registry.

Send inspection findings follow-up letter to the Operator.

Conduct follow-up site inspection.

Post information on the Registry website within 30 days of inspection findings.

Additional/Other.

Date of site inspection: 2018-10-30

Confirmed to be operating an unregistered assisted living residence. Yes 2018-10-30

Observations: During the inspection, Registry staff observed that four adults are permanently residing at the Manor. This is contrary to section 26 of the *Community Care and Assisted Living Act* (the Act), which permits the Manor, as an unregistered premises, to house and provide services to not more than two persons.

Date of follow-up site inspection: 2020-02-28

Compliance Achieved: Yes No

Observations on compliance achieved: As of February 28, 2020 the operator has reduced the number of individuals receiving assisted living services to less than three persons and is therefore no longer operating as an unregistered assisted living residence.

The operator must not provide assisted living services to more that two persons, unless they first register with the Assisted Living Registry.