



Assisted Living Registry
Substantiated Complaint Information

Complaint #: C2021-S65

Name of Residence: Amica West Vancouver

Address: 659 Clyde Avenue, West Vancouver

Legal Name of Registrant (Operator): Amica West Vancouver Inc.

The complaint investigation was concluded on February 17, 2022. A summary of the findings of non-compliance(s) with the Community Care and Assisted Living Act and/or the Assisted Living Regulation follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions:

- In compliance: meets the requirements of the Community Care and Assisted Living Act and/or the Assisted Living Regulation.
Not in compliance: no evidence of meeting the requirements of the Community Care and Assisted Living Act and/or the Assisted Living Regulation.

Table with 5 columns: Section of the Act or Regulation, Category, Date of non-compliance, Date of compliance, Compliance Status. Includes rows for findings, requirements, observations, and actions taken by registrant and registry.